



CAPCO / CKM PRODUCT GUARANTEE

CAPCO and CKM confirm that their CKM T38/24W suspended ceiling tee grid system is guaranteed to be free of manufacturing defects for a period of 10 years, with particular reference to exceeding permissible sag (length over 360) and the occurrence of 50% red oxidization as defined by ASTM D610 test methods, provided installation conforms to CAPCO / CKM installation instructions and SABISA installation guidelines. This guarantee is subject to the following terms and conditions:

Terms and Conditions

1. The ceiling suspension systems must be installed and maintained in accordance with current CAPCO/CKM written instructions and best industry practice, including ASTM C636 Standard and SABISA Guidelines.
2. Prior, during and after installation, the ceiling suspension systems must be maintained in a temperature range of 15 -30 degrees Celsius, and relative humidity should not exceed 80%.
3. The ceiling suspension systems cannot be used for exterior applications, where standing water is present, or where moisture will come into direct contact with the ceiling suspension system.
4. The ceiling suspension system must be protected from direct contact with water, condensation and caustic substances or vapours.
5. The plenum shall not be vented to the exterior air in such a way as to allow external humidity to rise above warranty levels within the plenum.
6. Care will be taken by CAPCO that the ceiling suspension system is not damaged during delivery and ceiling contractors must ensure that they store all CAPCO / CKM products in a clean and dry area on site.

Exclusions

Damage caused by improper installation and/or maintenance, fire, exposure to smoke, fumes, exterior elements, chemical vapours, freezing temperatures, abuse, vibration and normal wear and tear are not covered by this warranty.

The warranty covers ceiling suspension systems purchased from CAPCO, South Africa. Should the ceiling suspension system suffer 50% red oxidization during the warranty period, written notice must be given within 30 days after first observing this condition to one of the following addresses:

CAPCO
P.O. Box 4203
Riverhorse Valley East
4017
South Africa

CKM Applied Materials Corp
No. 9, Industrial Road
Kuan Tien Hsiang
Tainan City
Taiwan, R.O.C.

If, upon investigation, CAPCO finds that the 50% red oxidization has been caused by manufacturing defects and is covered under this warranty, owner's sole remedy and CAPCO's liability shall be limited to CAPCO furnishing new material of the same or similar type and grade in an amount equal to that which is determined to be defective. CAPCO shall not be responsible for any installation or replacement cost.

Except as stated herein, no representative of CAPCO has authority to make any representation or promise with respect to this limited warranty.

CAPCO sole SA Distributor of
CKM building materials
Contact:
KZN: 031 569 6090
GAUTENG: 011 822 8142




CAPCO CC.
Managing Member.